



Flywheel Strategic

Portal (Intranet/Extranet) Health Check

What is a Portal Health Check?

In an interconnected world, portals such as intranets and extranets act as vital hubs for communication, collaboration, and information sharing. Are your portals optimized to support the seamless interaction between teams, partners, and clients? Is there any room for improvement?

At Flywheel Strategic, we specialize in the meticulous assessment of portal systems, understanding their access levels, operational subtleties, and recommending enhancements to elevate their functionality and user experience.

By undertaking a Portal Health Check, you'll uncover the efficiency of your intranet and extranet systems, gauging their alignment with your business objectives and user needs.

Ask us about all of our Health Check services:

- ✓ Digital Experience
- ✓ Extranet
- ✓ Sales & Marketing (CRM, etc.)
- ✓ Digital Operations
- ✓ Sitefinity Optimization

Capture Strategic Insights

Objective Clarification

Initiating with a clear understanding of the aims and goals for your intranets and extranets ensures our review is purpose-driven and aligns with your aspirations.

User Needs Alignment

Portals should be adaptive to evolving user needs. Our audit will gauge the current user satisfaction levels and determine areas of enhancement.

Portal System, Integration & Framework Review

Tool Selection & Configuration

Portal software choices are expansive, diverse and full of options that may or may not be right for you. Let's make sure your tools are useful and integrated effectively.

Engagement Analysis

Usability Review

We'll assess the user-friendliness of your portals, ensuring intuitive navigation, accessibility, and logical structure.

Permission Sets

Given the sensitive nature of data on portals, ensuring proper access and information governance is key. This requires clear business rules properly reflected in the system.

Flywheel Best Practices

Expert Recommendations

Drawing from our extensive experience, we'll align your portals with industry-leading practices, ensuring they stand out in terms of functionality and user experience.

Comprehensive Findings & Recommendations

Insightful Synopsis

Post review, we'll present a detailed list of observations, spotlighting the strengths and potential improvements of your portals.

Guided Report

Our findings will be consolidated into a lucid report, enriched with strategic recommendations to uplift your portal operations.

Clarifying Discussion

To wrap up our health check, we'll discuss our findings and suggestions with your team, providing alignment and a clear path forward.



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